



JOB DESCRIPTION

Inviting applications for the ROLE Trainer - BFSI

Reports to	Centre Head
Role Objective	To impart training and monitor the student life cycle for ensuring standard outcome
Responsibilities In this role, you will be responsible for:	<ul style="list-style-type: none"> • Impart training on banking and financial services • Provide training in tele - calling, sales pitching of products, customer relationship management etc. • Trainer should have good experience in sales training & customer service. • Need to handle CMIS/LMS • Develop, validate and implement learning content, curriculum and training programs whenever applicable • Liaison and support respective teams with schedule planning, learner progress, academic evaluation, learning management, etc.
Desired profile	<ul style="list-style-type: none"> ▪ Graduate/ Post Graduate ▪ Relevant experience of at least 2+ Years. ▪ Strong Interpersonal skills; should demonstrate patience & perseverance. ▪ Good Communication Skills, Influencing Skills.

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